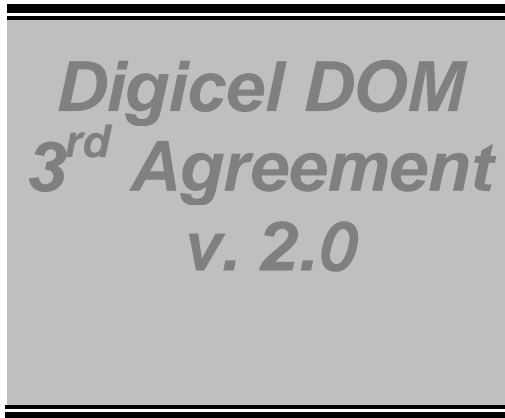


## Parameter Schedule



## 1. Joining Services (Service definitions Part I)

### Optical In-Span Joining Service

Fault Restoration Times	Max time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the Joining Service (excluding fibre faults)	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement.
Fibre Faults	To be resolved by agreement

## 2. Termination Services (Service definitions Part II)

### PSTN Terminating Access Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the PSTN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### PLMN Terminating Access Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the PLMN Terminating Access Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### Incoming International Call Termination to PLMN Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the Incoming International Call Termination to PLMN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### Incoming International Call Termination to PSTN Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours)
Faults concerning the Incoming International Call Termination to PSTN Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

### 3. Special Access Services (Service definitions Part III)

#### Emergency Services Access Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>
Faults concerning the Emergency Services Access Service	85% of Faults to be resolved in 4 hours 95% of Faults to be resolved in 24 hours Remaining faults to be resolved by agreement

#### LIME National DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>
Faults concerning the National DQ Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be by agreement

<b>Call Greeting</b>	“Thank you for calling LIME”
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#### LIME International DQ Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>
Faults concerning the International DQ Services	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33hours Remaining faults to be resolved by agreement

<b>Call Greeting</b>	“Thank you for calling LIME”
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### 4. Transit Services (Service definitions Part IV)

#### PSTN Transit Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>
Faults concerning the PSTN Transit Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

#### PLMN Transit Service

<b>Fault Restoration Times</b>	<b>Time in which faults are repaired following notification through the Fault Control Centre (hours).</b>
Faults concerning the PLMN Transit Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

## 5. International Call Origination Service (Service definitions Part V)

### International Call Origination Service

Fault Restoration Times	Time in which faults are repaired following notification through the Fault Control Centre (hours).
Faults concerning the International Call Origination Service	80% of Faults to be resolved in 8 hours 95% of Faults to be resolved in 33 hours Remaining faults to be resolved by agreement

## 6. Trunk Groups and routing principles

Services are designated to the following trunk groups.

### Trunk Groups

Classification	Outgoing/Incoming	Group
Domestic	Outgoing	A
Domestic	Incoming	B
International Incoming to PLMN	Incoming	C
International Incoming to PSTN	Incoming	H
PSTN Transit	Outgoing	D
PSTN Transit	Incoming	E
PLMN Transit	Outgoing	J
PLMN Transit	Incoming	K
Emergency	-	F
International Call Origination	Incoming	G
International Incoming to PLMN	Outgoing	I

Service	Trunk Designation/routing
PSTN Terminating Access Service	B
PLMN Terminating Access Service	A,B
Incoming International Call Termination to PLMN Service	C,I
Incoming International Call Termination to PSTN Service	H
Emergency Service Access Services	911/999
LIME National DQ Service	411
LIME International DQ Service	411
PSTN Transit Service (outgoing)	D
PSTN Transit Service (incoming)	E
PLMN Transit Service (outgoing)	J
PLMN Transit Service (incoming)	K
International Call Origination Service	G

Note that there will be one set of trunk groups per Telco

## 7. Signalling

Called party number format	10 Digit – 767 NXX XXXX
Calling party number format	10 Digit – 767 NXX XXXX
Number length (range)	3-18 Digits

## 8. Billing Addresses

Cable & Wireless	Telco
Carrier Services Billing Manager	
4 <sup>th</sup> Floor, Cable and Wireless (Barbados) Ltd	
Wilkey	
St. Michael	
Barbados	

## 9. Contact Details

Company	Role	Contact Details
LIME	Liaison Manager	<i>DomCarriers.East@time4lime.com</i>
LIME	Operations Manager	<i>DomCarriers.East@time4lime.com</i>
LIME	Project Manager	<i>DomCarriers.East@time4lime.com</i>
LIME	Planning Manager	<i>DomCarriers.East@time4lime.com</i>
LIME	Fault Control Manager	<i>DomCarriers.East@time4lime.com</i>
LIME	Service Quality Manager	<i>DomCarriers.East@time4lime.com</i>

Company	Role	Contact Details
Telco	Liaison Manager	
Telco	Operations Manager	
Telco	Project Manager	
Telco	Planning Manager	
Telco	Fault Control Manager	
Telco	Service Quality Manager	